

ANNEX 3. QUESTIONNAIRE

Social Cohesion, Participation and Identity

A. Preliminary Information

[To be completed by the interviewer]

A1 Interview Number: _____

A2 Name of interviewer: _____

A3 Date of interview: _____

A4 Location of interview: _____

- | | | | |
|----|----------------|----|-----------|
| 1 | Amsterdam | 6 | Leicester |
| 2 | Antwerp | 7 | Marseille |
| 3 | Berlin | 8 | Paris |
| 4 | Copenhagen | 9 | Rotterdam |
| 5 | Hamburg | 10 | Stockholm |
| 11 | Waltham Forest | | |

A5 Name of the local area/neighbourhood: _____

A6 Duration of the interview: _____

A7 Language interview conducted in: _____

- | | | | |
|---|---------|----|---------|
| 1 | Arabic | 8 | German |
| 2 | Bengali | 9 | Kurdish |
| 3 | Berber | 10 | Swedish |
| 4 | Danish | 11 | Somali |
| 5 | Dutch | 12 | Turkish |
| 6 | English | 13 | Urdu |
| 7 | French | 14 | Other |

B. Profile of the Interviewee

[This page needs to be completed by the interviewer for every interviewee immediately after the interview.]

- B1 Interview Category
- 1 Muslim
 - 2 Non Muslim
- B2 Sex
- 1 Male
 - 2 Female
- B3 Any visible signs of religious identity?
- 1 Yes [*please specify*]
 - 2 No
- B4 Recruitment Source:

C. Neighbourhood Characteristics

This first set of questions is about where you live – your house, neighbourhood, local area, and what you feel about these things.

[Explain that in these questions by ‘local area’ we mean the area within 15-20 minutes walk of where they live and by ‘neighbourhood’ we mean the 3 or 4 street immediately around where they live.]

- C1 Do you own or rent your home or have some other arrangement?
- 1 Own outright
 - 2 Own – with mortgage/loan
 - 3 Part rent, part mortgage (shared equity)
 - 4 Rent public/social housing
 - 5 Rent private landlord
 - 6 Living with parents/siblings
 - 7 Living rent free [*write in why*]
 - 8 Squatting
 - 9 Other [*specify*]
- C2 How many years have you lived in this local area?

- C3 What is your main reason for moving to/living in this local area?
- 1 Did not choose
 - 2 Cost
 - 3 Near work
 - 4 Near school
 - 5 Near family
 - 6 Near shops/other facilities
 - 7 Reputation of the area
 - 8 People from the same ethnic group as you
 - 9 People from the same religious group as you
 - 10 Nice area
 - 11 Social housing was offered to me
 - 12 Liked the house
 - 13 Cheap affordable housing
 - 14 Close to transport
 - 15 Born here/always lived here
 - 16 Lived here before
 - 17 Parent's house/decision
 - 18 Marriage living with partner
 - 19 Close to place of worship
 - 20 Multi-cultural area
 - 21 Other [specify]
 - 22 Don't know
- C4 Are the people who live in this neighbourhood:
- 1 mainly your relatives
 - 2 mainly people from your ethnic and religious background
 - 3 mainly people who share your religion from other ethnic backgrounds
 - 4 mainly people from the same ethnic background but different religion
 - 5 mainly people from a different ethnic and religious background
 - 6 from a mixture of different backgrounds, ethnicities and religions

- C5 Would you say that this is a neighbourhood you enjoy living in?
- 1 Yes, definitely
 - 2 Yes, to some extent
 - 3 No [go to C7]
- C6 What things do you like about the neighbourhood you live in?
- C7 What things do you dislike about the neighbourhood you live in?
- C8 What THREE things would you like to see done by the city council to improve your neighbourhood?
- 1:
 - 2:
 - 3:
- C9 Would you say that
- 1 many of the people in your neighbourhood can be trusted,
 - 2 some can be trusted,
 - 3 a few can be trusted,
 - 4 or that none of the people in your neighbourhood can be trusted?
- C10 To what extent you agree or disagree with each of these statements

	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
People in this neighbourhood are willing to help their neighbours?					
This is a close-knit neighbourhood?					
People in this neighbourhood share the same values?					
People in this neighbourhood work together to improve the neighbourhood?					

D. Identity and Belonging

We will now ask some questions about your identity, and look at how much you feel a part of and belong to this local area and city.

D1 Suppose you were describing yourself, which of the following would say something important about you? Please identify five options in order of importance, where number one is the most important

- | | | | |
|----|--|----|----------------------|
| 1 | Your family | | |
| 2 | The kind of work you do | 1: | <input type="text"/> |
| 3 | Your age and life stage | 2: | <input type="text"/> |
| 4 | Your interests | 3: | <input type="text"/> |
| 5. | Your level of education | 4: | <input type="text"/> |
| 6 | Your nationality | 5: | <input type="text"/> |
| 7 | Your gender | | |
| 8 | your level of income | | |
| 9 | Your religion | | |
| 10 | Your social class | | |
| 11 | Your ethnic group or cultural background | | |
| 12 | The colour of your skin | | |
| 13 | Any disability you may have | | |

D2 To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together?

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 5 Don't know
- 6 Too few people in this local area
- 7 People in this area are all from the same background

D3 What sorts of things prevent people from different backgrounds from getting on well together in this local area?

- D4 How strongly do you feel you belong to your local area?
- 1 Very strongly
 - 2 Fairly strongly
 - 3 Not very strongly
 - 4 Not at all strongly
 - 5 Don't know
- D5 How strongly do you feel you belong to this city?
- 1 Very strongly
 - 2 Fairly strongly
 - 3 Not very strongly
 - 4 Not at all strongly
 - 5 Don't know
- D6 How strongly do you feel you belong to this country?
- 1 Very strongly
 - 2 Fairly strongly
 - 3 Not very strongly
 - 4 Not at all strongly
 - 5 Don't know
- D7 What, if any, are barriers to feeling that you belong to this city?
- D8 Which four of the following, if any, would you say are the most important values of living in this country
- | | | | |
|----|--|----|----------------------|
| 1 | Respect for the law | 1: | <input type="text"/> |
| 2 | Tolerance towards others | 2: | <input type="text"/> |
| 3 | Freedom of speech and expression | 3: | <input type="text"/> |
| 4 | Respect for all faiths | 4: | <input type="text"/> |
| 5 | Justice and fair play | | |
| 6 | Speaking the national language | | |
| 7 | Respect of people of different ethnic groups | | |
| 8 | Equality of opportunity | | |
| 9 | Pride in this country/patriotism | | |
| 10 | Voting in elections | | |
| 11 | Freedom from discrimination | | |

- D9 Do you see yourself as [British, French, etc.]? [This question is asking for cultural identification with society rather than legal status]
- 1 Yes
 - 2 No
- D10. Do most other people in this country see you as [British, French, etc.]? ['Other people' refers to all other ethnic and religious groups to the respondent in the country]
- 1 Yes
 - 2 No
- D11. Do you want to be seen by others as [British, French, etc.]?
- 1 Yes [go to D13]
 - 2 No [go to D12]
- D12. If No to D10, please explain
- D13 Which do you think is the main barrier to being [British, French, etc.]?
- 1 Not speaking the national language/s
 - 2 Being born abroad
 - 3 Being from an ethnic minority/not being white
 - 4 Accent/way of speaking
 - 5 Not being Christian
 - 6 There aren't any barriers
 - 7 None of these
 - 8 Don't know
 - 9 Other [specify]

E. Social Interactions

We now want to find out more about the people that you meet and interact with in this local area. We are interested in 'meaningful interactions', ones that involve more than a hello in the streets, that include some exchange of information.

E1 In the last year, how often, if at all, have you met and talked with people from a different ethnic group to yourself, in the following places?

	Daily	At least weekly	At least monthly	At least once a year	Not at all	Don't know
At your home/their home						
At school, work or college						
Bar/club						
Café/restaurant						
Sport leisure activity						
Socially outside work/school						
Child's crèche, school, nursery						
Shops						
Street markets						
Place of worship or other religious centre						
Community centre						
Health clinic, hospital						
On public transport						
Park, out door space						
Neighbourhood group						
Youth group						
Educational evening class						
Other [<i>specify</i>]						
Nowhere						

E2 In the last year, how often, if at all have you met and talked with people from a different religion to yourself?

	Daily	At least weekly	At least monthly	At least once a year	Not at all	Don't know
At your home/their home						
At school, work or college						
Bar/club						
Café/restaurant						
Sport leisure activity						
Socially outside work/school						
Child's crèche, school, nursery						
At the shops						

E3 Do you think more needs to be done to encourage people from different backgrounds to mix together?

- 1 Yes
- 2 No

E4 If yes to E3, what do you suggest should be done?

E5 Are there any places in your local area or city that you feel uncomfortable to be in?

- 1 Yes
- 2 No [go to F1]

E6 If yes to E5, what are these places?

E7 If yes to E5, what are the reasons that you feel uncomfortable in them?

F. Participation and Citizenship

We will now ask about your participation in organisations in this local area and your feeling about being able to influence and change what is happening in society.

F1 Are you eligible to vote in national elections?

- 1 Yes
- 2 No [go to F3]

F2 Did you vote in the last national election?

- 1 Yes
- 2 No

F3 Are you eligible to vote in local elections?

- 1 Yes
- 2 No [go to F5]

F4 Did you vote in the last local council election?

- 1 Yes
- 2 No

F5 In the last 12 months have you been involved in any of the following activities?

	Yes	No	How many times in the last 12 months?
Attended public meeting or rally			
Taken part in a public demonstration			
Signed a petition			

F6 In the last 12 months have you taken part in a consultation or meeting about local services or problems in your local area?

- 1 Yes
- 2 No [go to F8]

F7 If yes to F6, please give details about the nature and type of consultation.

- F8 Do you agree or disagree that you can influence decisions affecting your city?
- 1 Definitely agree
 - 2 Agree
 - 3 Disagree
 - 4 Definitely disagree
 - 5 Don't know
- F9 Do you agree or disagree that you can influence decisions affecting your country?
- 1 Definitely agree
 - 2 Agree
 - 3 Disagree
 - 4 Definitely disagree
 - 5 Don't know

F10 In the last 12 months have you played an active role in organising any of the following?

Organisation					
Organisation	Y	N	Based on own ethnicity or religion	Mixed	What did you do?
Children's education/schools (e.g. school governor, running an activity club, play group)					
Youth activities (e.g. running a youth club)					
Adult education (e.g. running classes, students' union official)					
Religion (e.g. official in mosque, Sunday school teacher)					
Politics (e.g. local councillor, political party member/activist)					
Social welfare (e.g. adviser/board member in voluntary groups concerned with social welfare)					
Office holders in a community organisation (e.g. cultural centre, community association)					
Criminal Justice (e.g. magistrate, special constable)					
Human rights (community or race relations officer, legal advice worker, worker with asylum)					
Trade union activist					
Housing/neighbourhood group (e.g. Active member of residents / tenants association,					
Organisation recreation, sports or hobbies					
Arts, music, cultural organisation					
Any other [<i>specify</i>]					

F11 How much do you trust the following?

	A lot	A fair amount	Not very much	Not at all	Don't know
The police					
The courts					
The national Parliament					
The government					
Your city council					

G. Experience of Local Services

G1 How satisfied or dissatisfied are you with these different types of services?

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know
Local primary schools						
Local High School (incl. gymnasiums, middle schools, lyceum, college and vocational schools from ages 11-16/18)						
Social housing						
Street cleaning						
Policing						
Health services						
Services for young people						
Public transport						

- G2 Where interviewees indicate that they were dissatisfied with a service, ask for details of why they were dissatisfied?
- G3 What THREE things would you like to see happen to improve any of these services in your local area?
- 1.
 - 2.
 - 3.
- G4 To what extent do you think that schools respect the religious customs of people belonging to different religions?
- 1 Too much
 - 2 About right
 - 3 Too little
 - 4 Don't know
- G5 Why do you say that?
- G6 To what extent do you think that employers respect the religious customs of people belonging to different religions?
- 1 Too much
 - 2 About right
 - 3 Too little
 - 4 Don't know
- G7 Why do you say that?
- G8 To what extent do you think that hospitals and medical clinics respect the religious customs of people belonging to different religions?
- 1 Too much
 - 2 About right
 - 3 Too little
 - 4 Don't know
- G9 Why do you say that?

- G10 Have you been a victim of crime in the last twelve months?
- 1 Yes
 - 2 No [go to G16]
- G11 If Yes to G10, where did this happen?
- 1 Neighbourhood
 - 2 Local area
 - 3 City
 - 4 Elsewhere
- G12 Did you feel that it was motivated by discrimination?
- 1 Yes
 - 2 No [go to G16]
- G13 If yes to G12, what gave you this impression?
- G14 Did you report it to the police?
- 1 Yes
 - 2 No [go to G16]
- G15 If yes to G14, were you satisfied with the police response?
- 1 Yes
 - 2 No
- G16 Have you had any contact with the police (about any issue) in the last twelve months?
- 1 Yes
 - 2 No [go to G20]
- G17 If yes, did you initiate the contact or did the police contact you?
- 1 Interviewee initiated contact
 - 2 Police initiated contact
- G18 Were you satisfied with the conduct and outcome of that encounter?
- 1 Yes
 - 2 No

G19 If no, why were you not satisfied?

G20 In the last twelve months, have you needed advice or information in relation to any of the following issues?

	Yes	No
Education		
Employment		
Housing		
Health		

G21 If yes to G20, can you give some more details? What did you need advice and information about? How did you get it? Who helped and who didn't help?

G22 Where do you get most of your information about what is happening in your local area?

G23 Where do you get most of your information about what is happening in this city?

G24 Where do you get most of your information about what is happening in this country?

H. Discrimination and Prejudice

We will now ask about your experiences and perceptions of discrimination and prejudice.

H1 How much racial prejudice do you feel there is in this country today?

- 1 A lot
- 2 A fair amount
- 3 A little
- 4 None [go to H4]
- 5 Don't know [go to H4]

H2 If 1-3 to H1, which groups do you think there is racial prejudice against?

- H3 Thinking about racial prejudice in this country today, do you think there is now...
- 1 less racial prejudice than there was five years ago?
 - 2 more than there was five years ago?
 - 3 about the same amount?
 - 4 don't know
- H4 How much religious prejudice do you feel there is in this country today?
- 1 A lot
 - 2 A fair amount
 - 3 A little
 - 4 None [go to H7]
 - 5 Don't know [go to H7]
- H5 If 1-3 to H4, which groups do you think there is religious prejudice against?
- H6 Thinking about religious prejudice in this country today, do you think there is now...
- 1 less religious prejudice than there was five years ago?
 - 2 more than there was five years ago?
 - 3 about the same amount?
 - 4 don't know
- H7 Thinking about your personal experiences over the past 12 months, how often, if at all, has anyone shown prejudice against you or treated you unfairly for each of the following:

	Almost all of the time	A lot of the time	Sometimes	Rarely	Never
Gender					
Age					
Ethnicity					
Religion					
Colour					
Where you live					

- H8 Thinking about your personal experiences over the past 12 months, have any of the following shown prejudice against you or treated you unfairly because of your religion?
- 1 A local doctor's surgery
 - 2 A local hospital
 - 3 A local school
 - 4 A local council
 - 5 A landlord or letting agent
 - 6 A local shop
 - 7 Public transport
 - 8 Airline/airport officials
 - 9 The courts (Magistrates Courts and Crown Court)
 - 10 The police
 - 11 The immigration authorities
 - 12 A member of the public
 - 13 None of the above [go to H10]
- H9 What form did this discrimination or unfair treatment take?
- H10 In the last five years, have you been refused or turned down for a job in this country?
- 1 Yes [go to H11]
 - 2 No [go to H12]
 - 3 Don't know [go to H12]
 - 4 Not applicable [go to I1]
- H11 If yes to H10, do you think you were refused the job for any of the following reasons?
- 1 Your gender
 - 2 Your age
 - 3 Your ethnicity
 - 4 Your religion
 - 5 Your colour
 - 6 Where you live
 - 7 Other [specify]
 - 8 Don't know

- H12 In the last five years, have you been discriminated against at work with regard to promotion or a move to a better position?
- 1 Yes [go to H13]
 - 2 No
 - 3 Don't know
 - 4 Not applicable
- H13 If yes, do you think you were refused the job for any of the following reasons?
- 1 Your gender
 - 2 Your age
 - 3 Your ethnicity
 - 4 Your religion
 - 5 Your colour
 - 6 Other [specify]
 - 7 Don't know

I. Demographics

Finally, we want to ask you some more information about yourself and your personal circumstances

- I1 Age: what was your age last birthday?
- I2 In which country were you born?
- I3 In which region in that country were you born?
- I4 Is that a rural or urban area?
- 1 Rural
 - 2 Urban
- I5 What is your nationality at the moment?
- I6 What would you say your religion is?
- 1 Buddhism
 - 2 Catholicism
 - 3 Hinduism

- 4 Judaism
 - 5 Islam
 - 6 Protestant Christianity
 - 7 Sikhism
 - 8 Other [specify]
 - 9 No religion [go to I9]
- I7 Do you consider that you are actively practising your religion?
- 1 Yes
 - 2 No
- I8 What are the ways if any, that you meet religious obligations/participate in your religion?
- I9 What is your marital status?
- 1 Single – never married
 - 2 Married – 1st and only marriage
 - 3 Married – 2nd or subsequent marriage
 - 4 Cohabiting
 - 5 Single but previously married and divorced/separated
 - 6 Single but previously married and widowed
- I10 Please tell me which ethnic group/cultural background you feel you belong to.
- I11 What is the highest level of education that you completed?
- 1 no formal education [go to I14]
 - 2 primary [go to I12 and I13]
 - 3 secondary (including gymnasium, lyceum, college, middle schools, or vocational schools from ages 11- 16/18) [go to I12 and I13]
 - 4 university [go to I12 and I13]
- I12 If 2-4 in I11, Where did you obtain this education?
- 1 in this country
 - 2 in another EU state [please specify]
 - 3 in a non-EU state [please specify]
- I13 If 2-4 in I11, how many years of formal education have you had?

- I14 Are you working for pay these days?
- 1 yes, full-time employee [go to I16]
 - 2 yes, part-time employee [go to I16]
 - 3 yes, self-employed [go to I16]
 - 4 no, working unpaid in family business [go to I16]
 - 5 no, retired [go to I15]
 - 6 no, on government employment or training programme [go to I15]
 - 7 no, unemployed and looking for work [go to I15]
 - 8 no, student [go to I15]
 - 9 no, looking after home or family [go to I15]
 - 10 no, permanently sick or disabled [go to I15]
 - 11 other [specify] [go to I15]
- I15 If options 5-11 in I14, have you ever previously worked for pay?
- 1 Yes, in the last five years
 - 2 Yes, over five years ago
 - 3 No [end of interview]
- I16 What is your main or primary job, or the last job that you did if you are not working right now?

I17 Can you choose a category that best describes the sort of work you do in your main job? If not working now please tick a box to show last job.

Modern professional occupations such as: teacher – nurse – physiotherapist – social worker – welfare officer – artist – musician – police officer (sergeant or above) – software designer	<input type="checkbox"/>	1
Clerical and intermediate occupations such as: secretary – personal assistant – clerical worker – office clerk – call centre agent – nursing auxiliary – nursery nurse	<input type="checkbox"/>	2
Senior managers or administrators (usually responsible for planning, organising and coordinating work and for finance) such as: finance manager – chief executive	<input type="checkbox"/>	3
Technical and craft occupations such as: motor mechanic – fitter – inspector – plumber – printer – tool maker – electrician – gardener – train driver	<input type="checkbox"/>	4
Semi-routine manual and service occupations such as: postal worker – machine operative – security guard – caretaker – farm worker – catering assistant – receptionist – sales assistant	<input type="checkbox"/>	5
Routine manual and service occupations such as: HGV driver – van driver – cleaner – porter – packer – sewing machinist – messenger – labourer – waiter / waitress – bar staff	<input type="checkbox"/>	6
Middle or junior managers such as: office manager – retail manager – bank manager – restaurant manager – warehouse manager – publican	<input type="checkbox"/>	7
Traditional professional occupations such as: accountant – solicitor – medical practitioner – scientist – civil / mechanical engineer	<input type="checkbox"/>	8

I18 Is the person or group or organisation that you work for (or if currently not working, last worked for):

- 1 same religious and ethnic background as you?
- 2 same religious but not same ethnic background?
- 3 same ethnic but different religious background?
- 4 different ethnic and religious background?
- 5 other [specify]?
- 6 not applicable?

- I19 Among the people in your workplace, what proportion do you think are/were from the same religious and ethnic background as you?
- 1 more than a half
 - 2 about a half
 - 3 less than a half
 - 4 other [specify number]
 - 5 not applicable – working by myself
- I20 How did you find (get) your current main job (or most recent job for those not working at present)?